



Dear Patients,

We have been thinking about you and hope that you and your family are safe and healthy. Everyone has been through a lot and is ready to start normal routines again. As we welcome you back to our office, we want to reassure you that your safe treatment here is our number one goal. We are following the most recent advice from the CDC and our professional organizations to make changes to keep you, our other patients, and our staff, safe from infection. Some changes include:

- Our staff will ask you screening questions before your appointment.
- Please use the hand sanitizer that we have available when you come into the office.
- We have removed hard-to-disinfect items in the waiting room to make it easier to clean frequently during the day.
- We are trying to allow more time between appointments to manage social distancing between patients.
- We ask that you wait in your car until the time of your appointment instead of the waiting room.
- We also ask that you come into the office alone. If necessary, one caregiver or family member may come in with the patient.
- We may take your temperature before your appointment.
- You may see that all staff, including the front staff, will be wearing masks.
- We ask that everyone who enters the office wear a face covering or a mask.
- There may be other changes as we try to keep social distancing to six feet.

We are happy to answer any questions you may have about the steps we are taking to keep you, and every patient, safe in our office. Please call our office at (906)863-8522 or visit our website at [www.polzindentistry.com](http://www.polzindentistry.com) if you have any questions or to make an appointment.

Thank you for your understanding.

We look forward to seeing you soon.

Sincerely,

Dr. Andrea Polzin and Team